

Terms and Conditions

1. General: YOU SA Learning Institute, referred to as 'the School' in this and all related documents, is governed by these Terms and Conditions. Only this English version of the Terms and Conditions is legally binding. These Terms and Conditions are subject to change based on updates to the policies of the accrediting body or the governing authorities in the state where the School is located. Any disputes, claims, or related matters will be governed by the current laws of the state of Florida.

2. Rules and Regulations School rules and regulations are outlined in the Student Code of Conduct and detailed in the Student Handbook. Failure to adhere to these rules may result in expulsion from the School, termination from the program, and/or withholding of course certificates. The student acknowledges receipt of the Student Handbook and accepts responsibility for understanding and following the Student Code of Conduct.

3. Prices: The school reserves the authority to modify prices in response to tax hikes, government directives, or unforeseen circumstances beyond the control of YOU SA Learning Institute.

4. Payments: Payments are outlined on the invoices and may be made via bank transfer (Zelle), cash, check, or credit card. Full payment must be received before the course start date and should include any applicable bank transfer fees, including intermediary bank charges. Payments not submitted and processed within five days of the due date will automatically incur a late fee. If payment is not received by the fifteenth day of delay, a second late fee will apply. **Holidays and vacations are not waived from payment deadlines.**

Tuition paid through an International Agency is paid according to the terms dictated by the agency, not to exceed the price of \$200 a week of study.

5. Cancellation Policy: Written notification of cancellation or transfer must be submitted via email at least 30 days prior to the last scheduled payment to be processed, in order to receive any applicable refunds (if any) and/or to avoid recurring charges. If a student terminates their studies within one(1) year of the program start date but before the program end date, a **\$500 cancellation fee will apply.**

6. Refund Policy

All tuition fees are non-refundable except under the following circumstances:

- 1- The student visa or change of status is denied and student is unable to enter the country or start their studies under the F-1 status.
- 2- YOU SA Institute denies the student admissions application.

The student understands that the enrollment fee is non-refundable under any circumstances. Refunds will be made within 45 days of the cancellation request. Any applicable fees incurred will be deducted from the refund amount.

7. Delinquent accounts: All outstanding balances not paid by the due date are the sole responsibility of the student. Delinquent accounts with unresolved past-due balances may result in collection actions and will be placed on administrative HOLD. If a student's payment is delayed by 15 days or more, the student is unable to attend classes.

8. Missed Classes / Refund: No refunds or substitutions will be made for classes missed due to illness, excursions, travel, or other obligations that fall outside the normal schedule. Classes are not held on public holidays. All published courses start dates are indicated at YOU SA Institute academic calendar.

9. Attendance and Replacement Classes: Full-time international students (F-1) must attend at least 18 hours per week. This is US law. YOU SA Learning Institute will not replace missed classes. A class missed is a class lost.

10. Program Changes: YOU SA Learning Institute reserves the right to change course dates and times, course curriculum, tutors, instructors, and programs at any time at its discretion. However, in cases where the course is rescheduled prior to the start of the course at a date that is unacceptable to the student, all fees will be refunded. The school reserves the right to **charge \$75** for any student's request to change classes starting dates prior to the start of the program.

11. Books and learning materials: All books and learning materials will be made available to students during the first week of course. Students are required to pay an academic fee every term for the cost of learning materials.

12. Expulsion/Suspension: Any student who violates the Student Code of Conduct or school's policy, has a consistently poor attendance record, will be out of status and terminated without refund.

13. Field Trips and Activities: Off-site field trips and activities are offered to enhance the course. Participation is mandatory for outings that are directly related to the academic curriculum. For school field trips not integrated into the program, participation is optional and voluntary. Students wishing to participate in any field trips or activities must first complete a Waiver of Liability form. Fees may apply, and students are responsible for covering any activity-related expenses.

14. Liability: YOU SA Learning Institute will not be liable in any way to the student in the event of any service contracted to be supplied by the school becoming impossible to supply by reason of any situation, condition, action or other cause outside the control of the School. Without limitation, the school, its parents, subsidiaries, affiliated, employees, contractors, officers, directors, or agents are not responsible for any injury, loss or damage to person or property, death, delay or inconvenience in connection with the provision of any goods or services occasioned by or resulting from, but not limited to, acts of God, fire, natural disaster, acts of government, failure of suppliers or subcontractors, labor disputes, acts of war or civil unrest, insurrection or revolt, strikes or other labor activities, criminal, terrorist or threatened terrorist activities of any kind, or in any heating, plumbing, electrical or structural problem therein, dangers associated with animals, sanitation problems, food poisoning, epidemics or the threat of thereof, disease, lack of access to or quality of medical care, difficulty in evacuation in case of a medical or other emergency, or for any other cause beyond the direct control of YOU SA Learning Institute. The student assumes all such risks as well as any risks with regards to independently engaged activities.

15. Photography, Filming and Sound Recording: By accepting these terms and conditions, the student gives consent to the use of these photographs or video footage without further consent or notifications. Any student who does not consent should advise us at the time of booking and state at the time of the photographing or video shooting, their unwillingness to participate.

16. Waiver: Waiver of any obligation, duty, responsibility, requirement, term or condition under this agreement by YOU SA Learning Institute shall not be construed as a permanent waiver of that obligation, duty, responsibility, requirement, term or condition; nor shall it imply that said waiver shall continue or be granted again, rather, any such waiver shall be narrowly construed to be a single, waiver of a single line item for a specific time and no more.

17. Policy Exception: YOU SA Learning Institute reserves the right to make exceptions to its policies on a case-by-case basis. Such exceptions shall be at the sole discretion of the administration and may be granted or denied without any obligation to provide justification. Any exception granted shall not be construed as a precedent or waiver of YOU SA's right to enforce its policies in other situations. The decision of the administration in granting exceptions shall be final and binding. Parties entering into this agreement acknowledge and agree that YOU SA's exercise of discretion in granting exceptions is not subject to challenge or dispute.

18. Instrument as Entire Agreement: This instrument contains the entire agreement between the parties. No statements, promises or inducements, made by either party or agents of either party that are not contained in this written agreement shall be valid or binding; this agreement may not be enlarged, modified or altered, except in writing signed by the parties and endorsed on this agreement. Should you have any questions about these clauses or need additional information, do not hesitate to ask.

19. Termination/Access Restriction: YOU SA Learning Institute reserves the right, in its sole discretion, to terminate your access to the any of its site and the related services or any portion thereof at any time, without notice. To the maximum extent permitted by law, this policy is governed by the laws of the State of Florida and the student hereby consents to the exclusive jurisdiction and venue of the court in Florida in all disputes arising out of or relating to the use of the YOU SA Learning Institute's sites. Use of the sites is unauthorized in any jurisdiction that does not give effect to all provisions of these Terms and Politics, including, without limitation, this section.

20. Choice of Law: This "Terms and Conditions" is deemed to be one under the laws of Florida; it shall be construed and given effect in accordance with the laws of that state. The place of this agreement is Orange County, Florida. All matters, whether sounding in contract or in tort, relating to the validity, construction, interpretation and enforcement of this agreement will be determined in Orange County, Florida. This agreement shall be governed by the laws of the state of Florida, both as to interpretation and performance. The laws of the state of Florida shall govern the validity, interpretation and enforcement of this agreement without giving effect to the conflicts of law principles of that State. Should any portion, term, section or other part be deemed void, voidable or otherwise unenforceable, that part shall be stricken from the agreement without effect on the agreement as a whole.

I have read and understood the Terms and Conditions outlined in this enrollment agreement. I acknowledge the commitments made under this agreement and confirm that all the information provided in this form is accurate and complete.

Date

Student Signature: _____